

Short Report



Exterior view of the Tourist Information Centre | ©Elias Kostner

Cham Tourist Information Centre

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93413 Cham

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Welcome!

Tourist-Info Cham in the heart of the old town on the market square. Information material in various languages, tickets for events and interactive city history.

The tourist information office is located in the heart of Cham's old town, right on the market square. The listed building was extensively renovated and refurbished in 2022 and converted to meet the needs of a public building. The modern tourist information office can be accessed via the main entrance and the side entrance. There is also an elevator inside. Benches of different heights are available for longer stays. Various sensory perceptions – such as hearing, sight and touch – can be used to provide information.

TEST RESULT

for

Tourist-Information Cham

93413 Cham, Certificate-ID: PA-13882-2024



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

May 2024 – April 2027

is entitled to use the label

»Accessibility checked«

and the associated pictograms

in accordance with the contract.



Cham Tourist Information Centre

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Interior view of the Tourist Information Centre

©Elias Kostner

Overview

- Cham's old town with historic buildings
- Regental valley with picturesque landscape
- Shopping and adventure city
- Upper Bavarian Forest Nature Park
- River Regen for water sports and recreation

Accessibility at a glance

- Parking lot for people with disabilities
- Stepless access to the building
- All rooms and facilities that can be used by guests are accessible without steps or via a lift
- 90 cm minimum width of all passages/doors
- WC for people with disabilities
- Assistance dogs welcome
- Audio induction system

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with walking disabilities and for wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is a parking lot for people with disabilities.
- All rooms and facilities that can be used by guests are accessible without steps/at ground level or via a lift.
- All passageways/doors and paths are at least 90 cm wide.
- The manoeuvring spaces are at least 110 x 120 cm everywhere.
- The counter is 54 cm high at its lowest point.
- There is a public toilet for people with disabilities, which can be accessed from at least one side.
- There are two folding grab rails at the side of the toilet.

Information for people with hearing impairments and deaf people

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with hearing impairment**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is an audio induction system available.
- Information is conveyed in writing.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are welcome.

- All areas are brightly lit and glare-free.
- Stairs have a handrail on at least one side.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name of the tourist information office is clearly recognizable from the outside.
- The destinations of the trails are within sight or there are signs at a constantly visible distance.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



Car park for people with disabilities

©Patricia Schwägerl



Public transportation

©Patricia Schwägerl



Main entrance to the Cham tourist information centre

©Patricia Schwägerl



Barrier-free entrance Touristinfo Cham

©Patricia Schwägerl



Customer room

©Patricia Schwägerl



Counter Touristinfo Cham

©Patricia Schwägerl



Info corner for Graf Luckner

©Patricia Schwägerl



Flyers, maps, tourist destinations, brochures Displays

©Patricia Schwägerl



WC for people with disabilities

©Patricia Schwägerl

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

